**Isaac Corona**

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**EDUCATION**

**College/Trade School**

* Gateway Community College
* Associate Degree in Arts & Sciences May-2015
* T-Ten Toyota Technician Education Network May-2017

**CERTIFICATES**

* Tesla Certificates
  + Penthouse (in progress)
  + HV Bus & Charging (in progress)
  + Electrical II (in Progress)
  + EPA 609- Refrigerant Recovery & Recycling
* Prior Automotive Certificates
  + Engine performance and Diagnosis
  + Automotive Technology
  + Automotive Suspension, Steering and Brake
  + Automotive Drive Transmission

**SKILLS**

* Hard skills: hand tools, programs, software experience,
  + SCA/ Toolbox Knowledge Base/ Garage/ Car Logs
* Soft skills: problem solving, customer service, leadership, step up help the team when needed, show support
* Teamwork: helping, learning and teaching other.

**EXPERIENCE**

**Tesla Technician Jan 2021- Present**

* Collation repair (bumper, Gap adjustment)
* Remove & installed part and diagnose vehicle.
* Mobile Tech
* Help Advisers customer concerns.
* Train People (Help and guide them)
* Drive units (removed and install.)
* Daughter boards and Connectivity Board.
* Pull Car Log with Notepad++

**Tesla Start Program Sept 2020– Dec2020**

* Under the development of each model Tesla has.
* Understand
* Performing Electrical high voltage testing, isolating, and used multimeter the verify electrical measurements.
* Using Toolbox, Garage (learned the use and understand how the use it correctly.)

**AutoNation Toyota Oct-2015 – Dec 2019**

**Mainline Technician**

* Assist customers with questions or concerns about their vehicle.
* Diagnose and troubleshooting electrical problems. (ABS light, window regulators, fixing A/C control switch.)
* Diagnosing or fixing Mechanical problems. (Misfire, replace water pump, engine reseal, coolant flush, A/C recharge)
* Diagnosing NVH, (duplicate the concern, fix the rattle once it located.
* Troubleshooting check engine code